



SGS Pegasus School Parent/Carer sharing guide (5)



Quality Assurance

You are most welcome to share this with your son/daughter at home if you think it is applicable to do so. At home, you know the vocabulary they will understand and will be able to choose a time to share when you know they are receptive to receiving the information in this guide.

Definition of Quality Assurance

“The maintenance of a desired level of quality in a service or product, especially by means of attention to every stage of the process of delivery or production.”

Why does SGS Pegasus Schools have Quality Assurance?

As a school, we have an ongoing commitment to ensure the highest level of teaching and learning for our pupils. As part of this process, we have a variety of activities in the school year to review and amend our practice to achieve this.

How can a school measure “quality?”

Alexander Astin (1993) pointed out in the discussion on quality in education:-

“You cannot define it but you know it when you see it”



However, as a school, we can ask ourselves, Parent/Carers, pupils, Governors, Staff and SGS Academy Trust:-

- How well are we doing?
- How do we know?
- What are our strengths or weaknesses?
- What should we do to improve?

How Parent/Carers can be involved with our Quality Assurance

- Voice of Families survey
- Providing feedback after Parents Evening and/Open afternoons
- Meeting with the Head Teacher before or after teacher meetings at Parents Evening



How pupils can be involved with our Quality Assurance

- Voice of Pupil survey
- Student Council



How Staff are involved with our Quality Assurance

- Lesson Observations
- Performance Management schedule
- Voice of Staff survey
- Data analysis
- Work sampling

How Governors can be involved with our Quality Assurance

- Learning Walks
- Meeting with Parents during Open afternoons

What do we do with information/feedback?

We listen to all feedback, be it constructive criticism or praise and we will act. Feedback is important, and this can be through our Quality Assurance activities or by a phone call to school, an email or via Class Dojo.

